

It's All About Accountability

HOW THE FLORIDA TRANSPORTATION COMMISSION USES PERFORMANCE DATA

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Bob Romig, Executive Director
Florida Transportation Commission
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Presentation Overview

- Transportation Commission Background and Responsibilities
- Guiding Principles for Performance Measures
- FDOT Performance and Productivity Review
- What's Next in Performance Monitoring



Florida Transportation Commission

- Nine members appointed by the Governor and confirmed by the Florida Senate
- Four-year terms
- Members represent all geographic areas of the state
- Commissioners must possess managerial experience in the private sector
- The Commission is independent of the control and direction of the department



Background

- 1986: Florida Transportation Advisory Commission created by Executive Order of the Governor
- 1987: Florida Transportation Commission (FTC) created by law
- 1990: FTC directed by law to develop performance measures as part of a significant transportation funding increase
- 2007: FTC directed to monitor the efficiency, productivity, and management of expressway, bridge and regional transportation authorities



Commission Responsibilities

- **Accountability and Performance Monitoring**
 - ✓ Oversight of FDOT and expressway, bridge, and transportation authorities
 - ✓ Nominating committee for the selection of the Secretary of Transportation
 - ✓ Recommend improvements to the FDOT organization to streamline and optimize efficiency
- **Awareness**
 - ✓ Review status of the transportation system and take a leadership role to recommend improvements to the Governor and Legislature
- **Advocacy for Policy Initiatives**
 - ✓ Review FDOT's major transportation policy initiatives
 - ✓ Recommend major transportation policies for the Governor's approval and assure approved policies are properly executed



How Are FTC Performance Measures Developed?

- Performance Measures Working Group
 - ✓ Includes Commissioners, FDOT, industry representatives, citizens
 - ✓ Created “guiding principles” for establishing performance measures
 - ✓ Develops “Primary” and “Secondary” measures for each major department function
 - Primary measures assess major department functions, measure an end product or an outcome, and are to the greatest extent, within the Department’s control.
 - Secondary measures are those considered sufficiently important to be reported, yet they meet the primary criteria to a lesser degree. Used for informational purposes.



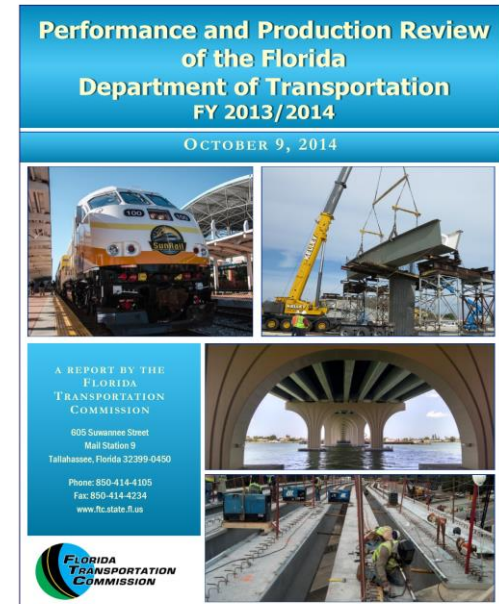
Performance Measures: Guiding Principles

- Simple and clear to the layperson and easily interpreted
- Fair to the FDOT, focusing on areas most within the department's control
- Focus on areas of most concern to the public user/taxpayers
- Measures should be quantitative, to the maximum extent
- Measures should not create a new data collection task, but should use available data



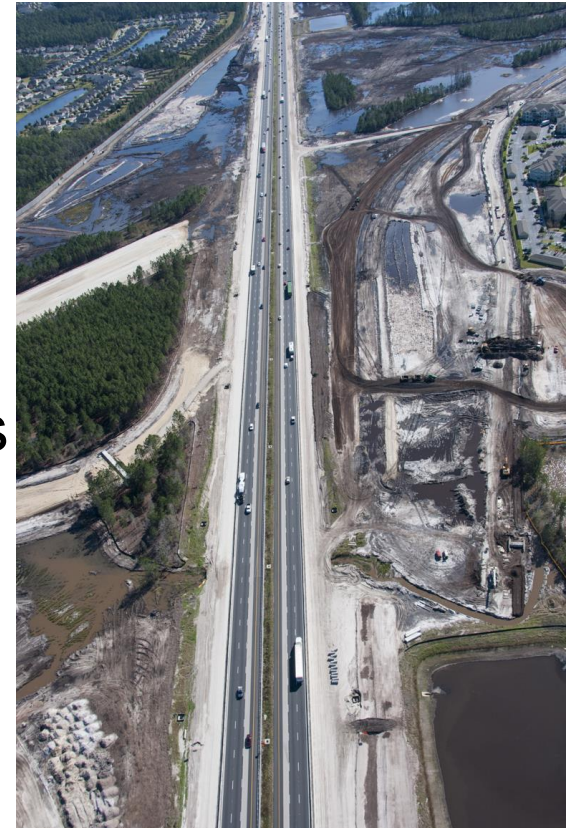
Performance and Productivity Review

- Production
- Preservation of the System
- Capacity Improvements: Highways and Public Transportation
- Finance and Administration
- Disadvantaged Business Enterprise and Minority Business Programs
- Safety of the System



Production: Cost-Efficient and Effective Business Practices

- Consultant Acquisition
- Right-of-Way Acquisition
- Construction Contracts
- Construction Contract Adjustments
- Local Agency Program (LAP)



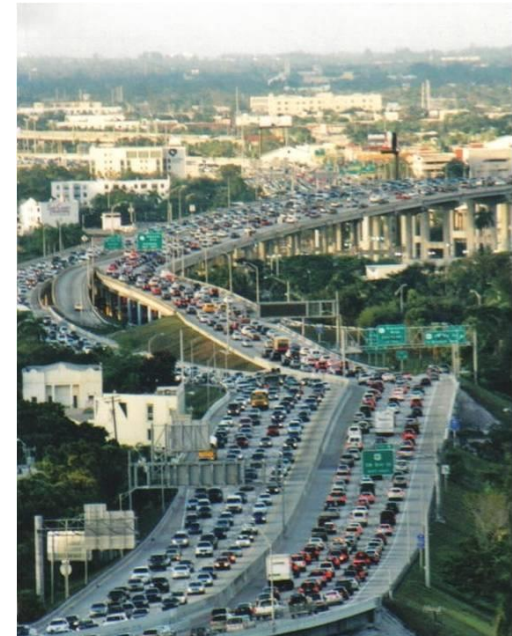
Preservation of the State Highway System

- Bridge Structure Condition Rating
 - ✓ Percent excellent or good
- Pavement Condition Rating
 - ✓ Percent excellent or good
- Routine Maintenance
 - ✓ Maintenance rating of at least 80



Capacity Improvements: Highways and Public Transportation

- Highway Capacity Improvements
 - ✓ Projects let to contract vs. planned
- Public Transportation Modes
 - ✓ Transit ridership growth compared to state population growth
- Intelligent Transportation Systems
 - ✓ Incident duration
 - ✓ Travel time reliability



Finance and Administration: Cost Efficient and Effective Business Practices

- Commitment of Federal Funds
- Obligation Authority
- Management of Administration Costs
- Cash Management



Minority and Disadvantaged Business Programs

- **Minority Business Enterprise (MBE) Program**
 - ✓ Annual dollar amount of MBE expenditures compared to prior year
- **Disadvantaged Business Enterprise (DBE) Program**
 - ✓ Dollar volume of DBE participation as a percentage of all executed federal/state construction and consultant contracts



Safety Initiatives

- Safety is a responsibility shared by many entities
- Secondary Measure: Rate of fatalities on Florida's public roads to a level within 5% of the national average



What's Next in Measuring Performance?

- Increased focus on “Outcomes” for mobility of both people and freight
- Continue to revise performance measures based on new and improved data and the changing dynamics of the transportation industry
- Emphasizing “Return-on-Investment” of transportation projects (direct and indirect benefits)



For More Information:

www.ftc.state.fl.us

(850) 414-4105

